Shehzad Muhammad

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Language & Technologies

React   NodeJS/Express   JavaScript   SQL   HTML/CSS/SASS   GIT

Education

Ryerson University
Bachelor of Science (Honors) in Computer Science   Sept 2014 – Oct 2018

Work Experience

Technical Support Engineer – Xactly Corp.   August 2019 - Present
- Responsible for providing support to customers for Xactly's Obero platform
- Analyze and Troubleshoot client issues using Microsoft SQL Server and Excel.
- Comprehensively document product issues in Microsoft Azure and working closely with Tier 3 and Engineering to keep clients updated on their cases
- Communicate and simplify technical work to customers.

Volunteer Experience and Projects

Coding Instructor – Project Include   May 2018 - July 2018
- Led multiple weeklong coding camps in Toronto public libraries
- Developed a 5-day curriculum which introduced students to programming
- Taught students an introductory into Java programming

Zara Store
- A full stack site that replicates an online clothing store
- Developed using React, Node/Express and MongoDB
- React and Redux used for Client side and State management
- API hosted and routed using NodeJS and Express
- Data stored within Mongo Atlas

Ask It
- A full stack site that users can log into, and make posts and comments
- Developed using React, Node/Express and MongoDB
- Used PassportJS to handle user authentication
- Used React and Redux for client side to display and interact with the data
- Data stored within Mongo Atlas